



Take Control of Your Telecom Account

TRAINING

4T will come to your office or set up a webinar to train your employees on how to recognize and correct errors.

ORGANIZING

4T will assist your staff in organizing accounts for electronic access which will speed up the time it takes to process invoices.

SAVINGS

4T will train your staff how to go after the savings and get the issues corrected.

There is one objective that ALL companies share, saving money on their existing services. Most telecom bills contain errors or charges that don't belong.

To the trained eye these errors and items are easy to spot and removing them from your billing results in savings every month.

Another common problem for companies is not having staff with the knowledge and experience to discover and correct telecom related issues in a timely manner.

You can outsource this task or let the **EXPERIENCED** and **CARRIER TRAINED** team at **4TelecomHelp** TRAIN YOUR STAFF to recognize these common errors and show them what steps to take in resolving these issues.



Training classes will be held in either a half day or a full day session and will cover such topics as:

- Bill processing—Finding and initiating disputes such as slamming by long distance carriers, cramming by third party billers, rate adjustments, and contract issues
- Consolidation—Eliminating excess accounts
- Electronic Billing—Setting up electronic access & bill pay
- Service Order—The best way to handle Moves, Adds, Changes & Disconnects
- Repair Tickets—How to initiate repair tickets, track issues and get them resolved quickly

4TelecomHelp has the knowledge and expertise to quickly bring your staff up to speed and to start saving money NOW!

4TelecomHelp.com

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